



# **VIETNAM VETERANS ASSOCIATION OF AUSTRALIA SOUTH AUSTRALIA BRANCH INCORPORATED**

## **Administrative Instruction 35/2011 INDEMNITY INSURANCE FOR ADVOCATES AND WELFARE/PENSIONS OFFICERS**

### **Introduction**

1. The VVAA Training Coordinator is responsible for arranging a Register of all VVAA members trained through the Training Information Programme (TIP)
2. This AI provides information regarding the entitlement, registration and controls relating to Indemnity Insurance.

### **Detail**

3. At the Training Information Programme (TIP) National conferences there were discussions with representatives from the Repatriation Commission, DVA and the major ex-service organisations (ESO's) regarding insurance cover for volunteer Welfare/Pensions Officers and Advocates. (Note: Individuals who charge a fee to assist veterans do not qualify for coverage and should arrange their own business insurance coverage.) As a consequence of these discussions an organisation known as Veterans Indemnity Training Association (VITA) was formed. VITA is incorporated in the ACT. ESO's pay a premium to VITA for the provision of indemnity insurance and the Government pays the balance through VITA (Inc).
4. Indemnity insurance is arranged through VITA on the basis that the individual volunteer has completed a course or a number of courses of training developed and coordinated by the TIP for ESO's. No official accreditation is issued offering the trained volunteer credentials as an official agent of the ESO; the only recognition is that the individual has completed a level of training. The indemnity insurance only covers the volunteer for any advice or assistance given within this level of training and does not necessarily provide coverage for all advice given.
5. At National level, the VVAA has appointed a Training Registrar who is responsible for the registration of VVAA members who have completed TIP training and providing those registration details to VITA for indemnity insurance cover.
6. For further information concerning indemnity insurance and TIP training contact:

State Training Coordinator  
Dept of Veterans' Affairs  
Blackburn House  
199 Grenfell Street  
Adelaide SA 5000  
Phone;133 254

### **Authority**

**State Council Meeting: 20<sup>th</sup> Feb. 2011**